

GROWTH PARTNERSHIP SERVICES TERMS & CONDITIONS

Growth Partnership Services Terms & Conditions

- The entire amount of the investment is fully payable by Client upon initiation of the service and receipt of invoice from Frost & Sullivan. Invoiced amounts, which have not been paid within 30 days after the due date will thereafter, until paid, be subject to a late payment charge at the lesser of 1.5% per month or the maximum rate permitted under applicable law.
- The Growth Partnership Services provides access to the online research portal and subscribed features.
- All services identified above will be made available to client via customized portals on frost.com. Access to these services will be valid only for the specific time periods identified for each service. Failure on the part of client to renew the services on or prior to the renewal date will lead to the termination of access to all relevant services.
- You must be an authorized Licensed User to access Frost & Sullivan intelligence or analysts. Passwords and documents may not be shared with non-Licensed Users either inside or outside the client's organization.
- Frost & Sullivan monitors client company usage patterns. Unusual or excessive usage patterns may be audited. Services are to be used for each Licensed User's individual business purposes for the benefit of the Licensed User(s).
- Any Frost & Sullivan material submitted to the client is for client's internal use only. Client may not resell or otherwise commercially gain from divulging the material to third parties without written consent from Frost & Sullivan.
- If client is acquired by, or acquires another company within the term of this agreement, any outstanding balance for this contract shall be accelerated and become due and immediately payable. All remaining terms of this contract will need to be renegotiated and the account may be temporarily suspended until a new contract is in place.
- Client is responsible for the payment of any present or future sales, use, excise or other similar tax (excluding taxes based on Frost & Sullivan's net income) applicable to the services provided e.g. VAT
- If Frost & Sullivan believes that attendance by Client at a specific event will cause a conflict of interest with the delegates, speakers, or sponsors, Frost & Sullivan reserves the right to decline admission to the event.
- This agreement shall be interpreted and construed according to, and governed by, the laws of Singapore. In the event of a dispute, for either party, damages will not exceed the amount of money specified in this license agreement and shall be accepted as the full and final agreement between Nanyang Polytechnic & Frost & Sullivan Pte Ltd.
- Frost & Sullivan and Client have executed this Agreement by their respective, duly authorized representatives as of the date first above written. The parties warrant that the individuals who sign below are authorized to bind them.
- Client can use extracts of our data externally and for IMRs and also for fund raising documentation, but Frost & Sullivan must be cited correctly. If the client takes Frost & Sullivan data out of published context, Frost & Sullivan analysts must provide consent before this is used externally to ensure it is aligned with our views.
- Each Growth Partnership Services allows a maximum of two unique fixed or mobile hardware devices to be registered to the account with dual authentication for security purposes. Use of a third or non-registered device to access account will trigger a PIN authentication process to verify and update device register.